



## ENROLLMENT APPLICATION

To enroll your dog at Doggy Spa LLC for either daycare or overnight boarding, simply complete the application and release forms and return them to Doggy Spa LLC either in person or by email @ **doggyspa.boarding@gmail.com** . All attached release forms must be completed: Health and Temperament Agreement and Emergency Medical Care Release

Date\_\_\_\_\_

### HUMAN INFORMATION

Name\_\_\_\_\_

Address\_\_\_\_\_ City\_\_\_\_\_ State\_\_\_\_\_ Zip Code\_\_\_\_\_ Best

Phone\_\_\_\_\_ Work Phone\_\_\_\_\_ Cell Phone\_\_\_\_\_

Email Address\_\_\_\_\_

Employer\_\_\_\_\_

### EMERGENCY CONTACT (OTHER THAN SELF)

Name\_\_\_\_\_

Phone\_\_\_\_\_

### DOG INFORMATION

Name\_\_\_\_\_ Breed\_\_\_\_\_

Male Female (circle one) Weight\_\_\_\_\_ Birthday\_\_\_\_\_

Veterinarian Clinic Name : \_\_\_\_\_

Doctor Name\_\_\_\_\_ Phone Number\_\_\_\_\_

**GENERAL INFORMATION FOR \_\_\_\_\_** (insert Dog's Name here)

How did you hear about Doggy Spa? Friend \_\_\_\_\_ Friend's Name: \_\_\_\_\_ Flyer \_\_\_\_\_  
From Where? \_\_\_\_\_ Television \_\_\_\_\_ Radio \_\_\_\_\_ Web Search \_\_\_\_\_ Vet \_\_\_\_\_ Yellow  
Pages \_\_\_\_\_ Word of Mouth \_\_\_\_\_ Other \_\_\_\_\_ (please describe)

When did you get your dog? (month/date/year) \_\_\_\_\_

Where did you get your dog? \_\_\_\_\_

Number of humans in your household \_\_\_\_\_ Has your dog been exposed to children? Yes or No  
Please describe their reaction to and behavior around children \_\_\_\_\_

When was your dog spayed/neutered (month/date/year) \_\_\_\_\_

What other animals do you have in your household and tell us about their relationship \_\_\_\_\_

How would you and your pet like to benefit from coming to daycare? \_\_\_\_\_

Will you be bringing your dog to Daycare (circle one) weekly bi-weekly monthly sporadically for boarding  
only

**HEALTH AND GROOMING** Please circle pertinent answer

Has your dog ever had fleas? Yes or No

Has your dog ever had ticks? Yes or No

Do you have your dog on a flea preventative? Yes or No What Brand? \_\_\_\_\_

Please describe any health issues your dog has that we should be aware of (ie. allergies, surgeries,  
injuries, sensitivities, disorders, etc)

Has your dog ever been professionally groomed? Yes or No Where? \_\_\_\_\_

## BEHAVIOR AND PERSONALITY

Describe your dog's experiences with other dogs \_\_\_\_\_

---

---

Does your dog display any fear or aggression due to any of the following:

Men Y or N Women Y or N

Crates Y or N

Children Y or N

Vacuums Y or N

Storms Y or N

Possessions Y or N

Loud Noises Y or N

Food Y or N

Cars Y or N

Other Animals Y or N

Dogs Y or N (if yes, please list any distinctions you have noticed regarding the fear or aggression, such as size, breed, color, etc):

---

---

For all others, please explain in detail any "Yes" answers: \_\_\_\_\_

---

Does your dog know any of the following commands? (Circle Yes or No) Sit Yes or No Down Yes or No Stay Yes or No Off Yes or No Come Yes or No Heel Yes or No

Does your dog follow your commands:

100% 75% 50% 25% 0%

Is your dog reactive to other dogs on lead? Yes or No

Has your dog ever growled at someone? Yes or No

Has your dog ever bitten someone? Yes or No

If you answered yes to any of the above questions, please describe \_\_\_\_\_

---

Has your dog ever climbed or jumped over a fence? \_\_\_\_\_ How high was it? \_\_\_\_\_

Does your dog have any problems in the following areas? (circle pertinent answers) Jumping on people Nipping Biting Houstraining Listening Digging

## OTHER IMPORTANT INFORMATION

What Brand of food does your dog eat? \_\_\_\_\_

What is the protein? (chicken, lamb, venison, etc) \_\_\_\_\_

How many times a day does your dog eat? \_\_\_\_\_ How much? \_\_\_\_\_

Is your dog crate trained? Yes or No

Where does your dog stay when you are not at home? (please circle pertinent answer) Crated Confined  
in Area Run of House Outdoors

Has your dog ever attended Daycare at another facility? Yes or No If yes, where?

\_\_\_\_\_ Please feel free to  
share any other information that you feel would be helpful for us to know:

---

---

---

---

---

## WAIVER/ASSUMPTION OF RISK & AGREEMENT TO INDEMNITY & HOLD HARMLESS

I understand that attendance in boarding and/or daycare program is not without risk to me, to guests that may attend, or my dog. Some of the dogs to which I (we) will be exposed to may be over rambunctious to control at times even with the greatest amount of care, including my own and may be the cause of injury.

I hereby waive and release Doggy Spa LLC (DBA Doggy Spa), its employees and agents from any and all liability of any nature. This includes injury or damage, which I or my dog may suffer, including specifically, but not without limitation to, any injury or damage resulting from the action of any dog. I expressly assume the risk of any such damage while attending boarding, daycare or other functions with Doggy Spa LLC (DBA Doggy Spa) employees or agents while on the grounds or in the surrounding areas, as well as when leaving my dog in their care.

I also agree to hold harmless Doggy Spa LLC (DBA Doggy Spa) employees and agents from any and all claims in the event of damages or loss of/to my dog from theft, fire, diseases such as Kennel Cough, Parvo, Distemper, Rabies, parasites, or any other type of respiratory problems or diseases from coming in contact with other dogs during their stay, or other unavoidable causes due care having been exercised.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Print Name: \_\_\_\_\_

Pet's Name: \_\_\_\_\_

**Doggy Spa LLC**

**Daycare & Boarding**

**HEALTH & TEMPERAMENT AGREEMENT**

Name of dog(s) \_\_\_\_\_

1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) are attending Doggy Spa's Daycare and or Boarding. If my dog were to bite or harm another dog, **I understand I am responsible in paying for any veterinary bill involved in treating the injury.** Doggy Spa's Daycare and or Boarding has a zero tolerance policy pertaining to fighting and/or biting and any dog who we feel is no longer a suitable candidate for Doggy Spa's Daycare and or Boarding will be separated and unable to attend in the future.
2. I further understand and agree that by enrolling my dog(s), Doggy Spa LLC has relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggression or threatening behavior towards any person or any other dog. I also agree to keep my dog home from Doggy Spa's Daycare and or Boarding if they are showing any signs of being ill and communicate with Doggy Spa LLC any symptoms they are showing. In addition, if my dog attends daycare or boards at another facility, I will keep my dog home for 10 days before returning to Doggy Spa for either Daycare or Boarding.
3. I further understand and agree that Doggy Spa LLC and their staff and volunteers, will not be liable for any problems that develop with my dog provided reasonable care and precautions are followed, and I hereby release them of any liability of any kind arising from my dogs(s) attendance and participation at Doggy Spa's Daycare and or Boarding. This includes, but is not limited to, any communicable ailments or injuries that can occur when we have dogs spending time with one another and encourage interaction.
4. I further understand and agree that any problems that develop with my dog(s) will be treated as deemed best by staff and volunteers of Doggy Spa's Daycare and or Boarding, in their sole discretion, and that I assume full financial responsibility for any and all expenses involved. This includes, but is not limited to, working on unwanted behaviors, **separating dogs if necessary**, and treatment for illnesses and injuries, whether minor or serious.

I certify that I have read and understand the Rules to Play as well as the Health and Temperament Agreement. I agree to abide by the rules and regulations and accept all the terms, conditions, and statements of this agreement.

\_\_\_\_\_  
Signature of pet owner

\_\_\_\_\_  
Date

**DOGGY SPA LLC**

**Emergency Medical Care Release**

**Name of Dog(s):** \_\_\_\_\_

The welfare and safety of your dog(s) is of the utmost importance. If a medical emergency should arise while your dog is attending daycare or boarding at our facility, it is critical that we are able to provide medical treatment quickly. We will always do everything in our power to see that your dog goes to his/her personal Veterinarian. However, if we are unable to see your Veterinarian, DOGGY SPA LLC has made arrangements for emergency medical care with the following veterinary hospital:

ALL PET'S VETERINARY HOSPITAL

Dr. Kim Bowers

4017 Garrett Rd.

Drexel Hill, Pa 19026

In the event of a medical emergency, I agree to allow Doggy Spa LLC to seek medical care from my Veterinarian or any of the above veterinary hospitals. I further agree that I am financially responsible for any medical treatment my dog(s) receives as a result of a medical emergency while attending daycare and or boarding at Doggy Spa.

\_\_\_\_\_

Pet owner signature

\_\_\_\_\_

Date

3707 GARRETT RD

734 CHESTER PIKE

DREXEL HILL, PA 19026

PROSPECT PARK, PA 19076

GROOMING SERVICES ONLY

GROOMING\*BOARDING\*DAYCARE SERVICES



*GROOMING\*BOARDING\*DAYCARE*

**610-622-2424**

***NON-REFUNDABLE***

***DEPOSIT AUTHORIZATION FORM***

A Deposit of \$75.00 **non-refundable deposit** is required to hold and guarantee your boarding reservations.

Cancellation policy/ Early departure Cancellation without 7 days notice will have deposits forfeited. If the appropriate 7 days notice is given, **your deposit will be used towards a future boarding date.** Payment is due for entire reserved stay if your pet is picked up earlier than expected.

If you check in during the AM hours then your check out will be during the AM hours. If check in is during the PM hours then check out can be Am or PM.

Please complete below with your credit card information. This form can be emailed to [doggyspa.boarding@gmail.com](mailto:doggyspa.boarding@gmail.com). By reserving your stay and signing below you acknowledge that you understand our deposit, cancellation/early departure policies.

Credit card # \_\_\_\_\_ Exp: \_\_\_\_\_ / \_\_\_\_\_ CCV \_\_\_\_\_

Signature: \_\_\_\_\_ Pet's name: \_\_\_\_\_

## **Doggy Spa LLC**

### **Frequently Asked Questions**

**Q: Do I need to enroll my dog in daycare in order to use the spa services?**

A: We do not require that dogs be enrolled in Daycare to come to the Spa. We do, however, require that they be current on their vaccinations. All of our Spa services are by appointment. Dogs who want to come for Daycare or Boarding must be enrolled.

**Q: How do you ensure that the dogs get along?**

A: If a dog is not going to get along with other dogs, then he/she cannot attend daycare. We have special requirements that have to be met by all of our attendees and an interview process that all have to go through before their first session. The dogs are always supervised when they are playing together to ensure that everyone is safe.

**Q: My dog is small. Will he be separated from the large dogs?**

A: We do not separate small and large dogs during Daycare. All of the dogs that come here have to be nice, whether they are big or little.

**Q: My dog loves other dogs and has never had a problem. Do I still need to bring him in for an interview?**

A: Yes, we interview all of the dogs prior to their first boarding or daycare visit at the Doggy Spa whether it be a Great Dane or Chihuahua. We do this to ensure that all of the dogs who attend Daycare get along.

**Q: Can I bring my dog in at any time for his interview?**

A: We conduct interviews by appointment. We want to be able to devote our time to you and answer any questions you have regarding our services. Most interviews (including a tour of our facility) can be completed within ½ hour.

**Q: My dog doesn't like other dogs. Can he still come and be separated?**

A: Unfortunately, we do not offer individual boarding. If your dog does not get along with other dogs and/or has shown aggression towards another dog, then our facility is not the one for you. We recommend touring any facility prior to scheduling boarding.

**Q: What about nap time?**

A: Believe it or not, in the middle of the day most of the dogs are laying down in the gym taking group nap time.

**Q: Do dogs need to be vaccinated?**

A: Yes, all of the dogs must be vaccinated for Rabies, Distemper, and Bordetella (kennel cough vaccine). We have a form that your Veterinarian needs to fill out prior to your dog's interview ensuring that your dog is current on all of our required vaccines, on flea preventative, heartworm preventative, and in good health. We also think that it is smart to let your Veterinarian know that your dog will be enrolling in Daycare.

**Q: My dog has not had a Bordetella vaccine before, can I get it right before my dog comes?**

A: Dogs must wait at least 3 days before coming for their interview after their first Bordetella vaccine. This vaccine has an incubation period before becoming effective and protecting your dog.

**Q: My dog has had the kennel cough (Bordetella) vaccine and still came down with kennel cough at another facility. Do they really need it?**

A: Yes. The vaccine is about 85% effective and is similar to the human flu vaccine in the fact that it protects us, but not from all strains of the virus. When dogs are stressed (like they are many times in a traditional kennel environment), their immune system can be compromised making it easier for them to come down with kennel cough. Most dogs have little to no stress while staying at Doggy Spa.

**Q: My dog doesn't have a problem with fleas so I don't use a flea preventative is this okay?**

A: We require that all dogs attending daycare be on year round flea preventative. While it is unlikely that your dog will get fleas while at daycare, there is always a possibility anytime your dog is exposed to other animals. If your dog is on flea preventative and is exposed to a dog with fleas, you won't have to worry about having a problem at home. Flea preventative is for your protection.

**Q: Where do dogs who board sleep at night?**

A: Each dog (or dog family) has their own individual sleeping quarters. We provide them with a ample space to rest their heads and bodies after a day of playing. You get to bring their bed from home, food, toys, favorite chews... whatever it is that will make your dog(s) more comfortable. We will provide the dishes, so don't worry about bringing those. We use only stainless steel and wash them in the dishwasher every day.

**Q: Does someone spend the night with the dogs?**

A: We have alarm and camera systems that are armed every night when we leave. The alarm system monitors for break in, break out (of a dog), and fire. Our camera system can be viewed in real time remotely. If there would be a fire, we do have an emergency plan in place. It is our top priority to ensure that everyone who comes to Doggy Spa is safe.

**Q: Can I drop my dog off at daycare whenever I want?**

A: We are happy to have you bring your dog when it is convenient for you; however, we do require reservations, so please call first. If we are unable to answer your call, please leave a message so we will expect your dog. Having an accurate attendance count allows us to plan for our day. We also require that all daycare attendees arrive by 9:30am so that we can get everyone acclimated and introduced.

**Q: My schedule varies. How important is it that I bring my dog on the same day or days every week?**

A: We think it is very important. We do understand disruptions in schedules and have no problem rearranging a day every now and then. We do find, though, that dogs who come on the same day or days every week are more well adjusted with their Daycare experience and enjoy it more thoroughly. Imagine if every time a kindergartner walked into his/her classroom, there was an entirely new group of children... that would be very stressful. Coming into Doggy Daycare when there is a new group of dogs every time is stressful on your dog as well.

**Q: Can I pick-up my dog from daycare whenever I want?**

A: You can pick up your dog any time before 5pm, Monday through Friday. The only days we close early are Sundays and some holidays.

**Q: Can I call and check in on my dog while he's there?**

A: Of course! And we encourage you to. We know that being apart is difficult for both of you. You may call and check in on your dog as often as you wish.